

Privacy policy

This Privacy Policy (hereinafter referred to as the Policy) sets out the rules for the use of personal data received by Central Securities Depository JSC (hereinafter referred to as the Central Securities Depository) from the users of the wfc2025.kz website (hereinafter referred to as Users).

This Privacy Policy applies to all Users of the wfc2025.kz website (hereinafter referred to as the Website).

All terms and definitions found in the text of the Policy are interpreted in accordance with the legislation of the Republic of Kazakhstan.

Users expressly consent to the processing of their personal data as described in this Policy.

The use of the Website means that the User expresses his/her unconditional consent to the Policy and the specified conditions of information processing. The User should not use the Website if the User does not agree with the terms of the Policy.

1. Personal data of Users

1.1. The Website collects, accesses, and uses Users' personal data and technical information related to Users for purposes defined by the Policy.

1.2. Technical information is not personal data. The Central Securities Depository uses cookies that allow User identification. Cookies are text files available to the Central Securities Depository for processing information about User activity, including information about which pages the User visited and the time the User spent on the page. The user can disable the use of cookies in the browser settings.

1.3. The User's personal data refers to the information that the User provides to the Central Securities Depository when registering on the Website, filling out applications and forms for the purchase of Central Securities Depository services on the Website and subsequent use of the Website.

1.4. The Central Securities Depository may also process data made publicly available or subject to publication or mandatory disclosure by a personal data subject in accordance with the legislation of the Republic of Kazakhstan.

1.5. The Central Securities Depository does not verify the accuracy of the personal data provided by the User and is unable to assess his legal capacity. However, the Central Securities Depository assumes that the User provides reliable and sufficient personal information about himself and keeps this information up to date.

2. Purposes of processing Users' personal data

2.1. The main purpose of the Central Securities Depository in collecting personal data is to provide services to Users.

2.2. Users agree that the Central Securities Depository may also use their personal data for:

- 1) identification of the party within the framework of the services provided;
- 2) provision of services and customer support at the request of Users;
- 3) improving the quality of services, enhancing user convenience, developing the Website, and resolving technical issues or security problems.

2.3. The Central Securities Depository uses the technical information anonymously for the purposes specified in paragraph 2.1.

3. Conditions and methods of processing personal data of Users

3.1. The User consents to the processing of their personal data by submitting an application, filling out a form (any written request containing contact information) on the Website.

3.2. Processing of the User's personal data means collecting, recording, systematization, accumulation, storage, clarification (updating, modification), extraction, use, transfer (distribution, provision, access), depersonalization, blocking, deletion, destruction of the User's personal data.

3.3. With respect to the User's personal data, their confidentiality is maintained, except in cases where the User voluntarily provides information about himself for general access to an unlimited number of people.

3.4. The Central Securities Depository has the right to transfer the User's personal data to third parties in the following cases:

- 1) The User has consented to such actions;
- 2) the transfer is necessary for the User to use a certain service on the Website or to fulfill a certain contract or agreement with the User;
- 3) transfer to the authorized state authorities of the Republic of Kazakhstan on the grounds and in accordance with the procedure established by the legislation of the Republic of Kazakhstan;
- 4) in order to ensure the possibility of protecting the rights and legitimate interests of the Central Securities Depository or third parties in cases where the User violates the terms of contracts and agreements with the Central Securities Depository, this Policy, or documents containing the terms of use of specific services.

3.5. The User agrees that the reasonable disclosure by the Central Securities Depository of any information obtained from the User to its engaged external consultants, external lawyers, external auditors, and insurers will be considered lawful.

3.6. The User also agrees that his name, surname, position and place of work may be posted in information materials on the Website, on the website of the Central Securities Depository. <https://kcsd.kz/> and on the pages of the Central Securities Depository on social networks.

4. Measures applied to protect the User's personal data

4.1. The Central Securities Depository takes necessary and sufficient legal, organizational and technical measures to protect the User's personal data from unauthorized or accidental access, destruction, modification, blocking, copying, distribution, as well as from other illegal actions of third parties with it.

5. Dispute resolution

5.1. All possible disputes arising from the relations regulated by this Policy are resolved in accordance with the procedure established by the legislation of the Republic of Kazakhstan, in accordance with the norms of the legislation of the Republic of Kazakhstan.

5.2. Compliance with the pre-trial (claim) dispute settlement procedure is mandatory.

6. Additional conditions

6.1. The Central Securities Depository has the right to make changes to this Privacy Policy without the User's consent.

6.2. The new Privacy Policy comes into force from the moment it is posted, unless otherwise provided by the new version of the Privacy Policy.